## **Comparisons of Job Characteristics**

Focus Occupation: Cashiers (41-2011)

Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop

(35-9031)

Compare Knowledge
Compare Skills
Compare Abilities
Compare Detailed Work Activities
Compare Tools and Technologies

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge	Similarity of Focus Occupation to Associated Occupation: 89					
Focus Occupation: Cashiers (41-2011) Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)						
Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation		
Customer and Personal Service	11.3	14.2	13.8	0	Current knowledge level may be sufficient	
Food Production	2.1	5.0	2.9	<<	Extensive education and/or training may be required	

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## **Skills**

Similarity of Focus Occupation to Associated Occupation: 92

Focus Occupation: Cashiers (41-2011)

Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation	
Service Orientation	7.9	8.6	8.6	0	Current skill level may be sufficient	
Persuasion	7.4	8.0	5.7	<<	Extensive development of skills in this area may be required	
Negotiation	6.8	7.4	5.5	<<	Extensive development of skills in this area may be required	

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

**Abilities** 

Similarity of Focus Occupation to Associated Occupation:

91

Focus Occupation: Cashiers (41-2011)

Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation	
Oral Expression	12.4	11.8	11.1	0	Current ability level may be sufficient	
Oral Comprehension	12.5	11.1	11.2	0	Current ability level may be sufficient	
Speech Recognition	9.9	10.0	9.7	0	Current ability level may be sufficient	
Trunk Strength	5.7	7.6	7.1	0	Current ability level may be sufficient	
Stamina	4.0	5.7	5.1	<	Some improvement in abilities may be required	
Gross Body Coordination	3.9	5.6	3.8	<<	Extensive improvement in abilities may be required	

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Activities that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 84

Focus Occupation: Cashiers (41-2011)

Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

Work Activities	Exclusivity of Activity
Balance cash register	85
Calculate monetary exchange	67
Greet customers, guests, visitors, or passengers	63
Prepare bank deposits	87
Provide customer service	14
Resolve customer or public complaints	54
Use cash registers	70

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Tools and Technologies that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 76

Focus Occupation: Cashiers (41-2011)

Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

Tools and Technologies	Exclusivity
Calculating machines and accessories	3
Computers	1
Data management and query software	1
Industry specific software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.